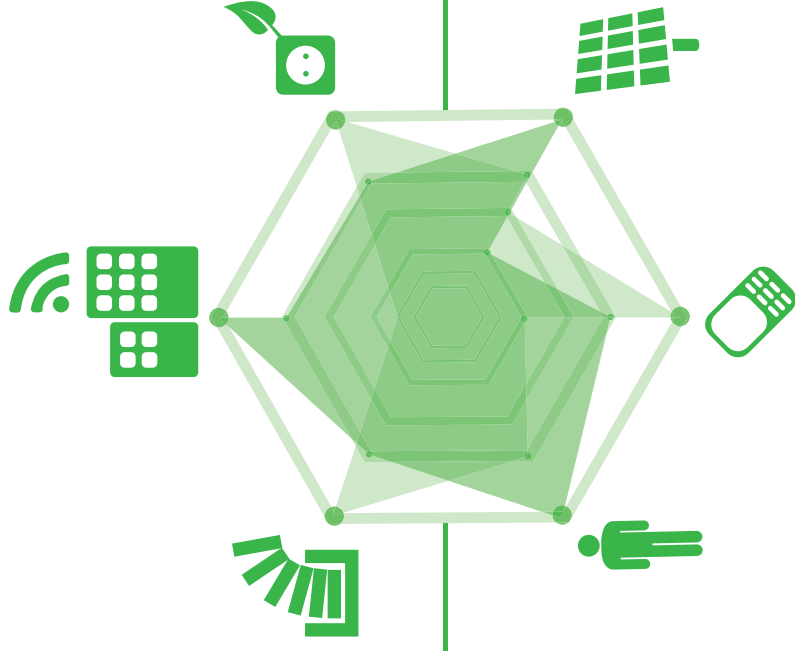


# CITYkeys

Smart City performance measurement system



## WHO

The research institutes VIT (coordinator, Finland), AIT (Austria), and TNO (Netherlands) cooperate with EUROCITIES and five cities: Rotterdam, Tampere, Vienna, Zagreb, and Zaragoza.

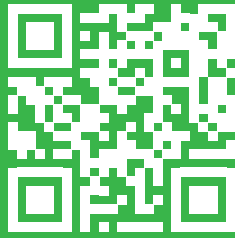
## WHAT

These partners aim to develop and validate a framework for performance indicators and data collection procedures, which will be used for the transparent monitoring of smart city solutions across European cities.

## WHEN

The project was started in February 2015 and will run until January 2017.

For more information visit [www.citykeys-project.eu](http://www.citykeys-project.eu)



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CITYkeys project



AUSTRIAN INSTITUTE OF TECHNOLOGY



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## Our objectives

- Develop and validate a framework for transparent performance evaluation, including the definition of key performance indicators (KPIs); guidelines for data collection; and a performance measurement system prototype
- Draft recommendations for the implementation of the performance measurement system in the cities' decision making processes
- Provide recommendations for the development of new business models
- Test all project results in the participating cities
- Engage stakeholders in identifying and exploiting opportunities for synergies and replicability, and establish a collaboration platform for European cities

## Results

Performance measurement framework



Data sets & data collection



Policy making recommendations



Business models & opportunities



Smart city index recommendations



## CITYkeys

- supports the transition to low-carbon, resource-efficient cities
- helps cities respond to the needs of their citizens
- offers tools to foster the efficient use of municipal budgets
- enables stakeholders to learn from each other
- creates trust in smart city solutions
- provides a framework for monitoring long-term outcomes

## How to get involved

The CITYkeys project's testing phase began in 2016. Participants will:

- test our key performance indicators and data collection procedures in their city using CITYkeys tools and methods
- share evidence and feedback about the practical use, benefits and challenges of these tools and methods
- help us develop a transparent system for monitoring and comparing smart city solutions and projects across Europe

## Join us through:

- Project workshops
- Open surveys
- Pilot testing
- Networking events
- Online forum

